

Sign in to your CRA account

Sign in or register to access My Account, My Business Account or Represent a Client.

Sign in to your CRA account

Sign in with your existing credential:

▶ Before you sign in

 **Sign-In Partner**

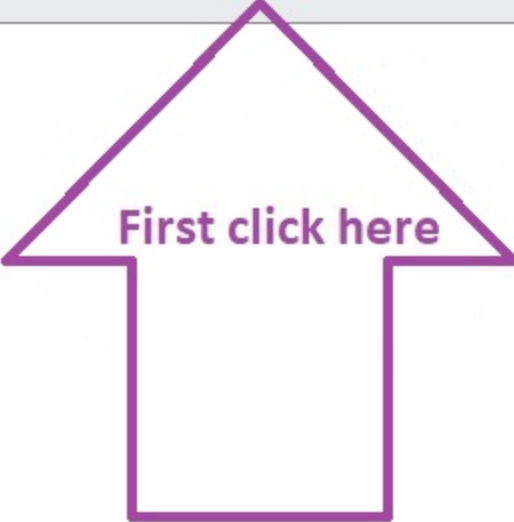
 **CRA user ID and password**

 **Provincial partner (BC, AB)**

or

Register for a CRA account

 **Register for a CRA account**



- Your Canadian driver's license
- Your provincial or territorial photo ID card

► Have your documents ready before you begin

03 | Choose a sign-in option to register with

The option you register with will be the same option you use each time you sign in. Make a selection below to begin.

► Find the best option for your situation

Register with one of these options



Sign-In Partner

Then select this section

► Help with Sign-In Partners

► Do not use autofill on a shared device



CRA user ID and password

► Help with CRA User ID and password



Provincial partner (BC, AB)

► Help with provincial partners



Select a Sign-in Partner

By using the *Interac*® sign-in service to select a Sign-In Partner, you are agreeing to the [Terms and Conditions](#) and [Privacy Notice](#) of the *Interac*® sign-in service.





Sign On

Add your card number

Card number:

☐ Remember my card number ⓘ

Password (case sensitive):

Add your password

Sign on



CIBC and *Interac*® sign-in service offers you easy access to secure third-party online services using your personal CIBC Online Banking® credentials.

This sign on is for identity verification only and will take you directly to the third-party site. An online banking session is not a part of this process and no confidential information is shared with the third-party websites.

Please note that you cannot sign on with your business credentials at this time.

[Frequently Asked Questions](#)

[Privacy and Security](#) | [Legal](#)



Canada Revenue Agency

Validate your identity

If you have a non-resident representative number, you must enter [different information](#).

* Social insurance number *(required)* ⓘ

* Date of birth *(required)*

01 ▾

January ▾

* Tax information - Enter line 15000 from your 2024 income tax and benefit return. If your 2024 return has not been filed and assessed, enter line 15000 from your 2023 return - enter dollars only *(required)* ⓘ

\$

.00

For more information on how your privacy is protected, refer to our [Personal Information Collection Statement](#).

Next

Exit

Screen ID: AMS.a01

Date modified: 2025-02-10

Enter your information

Refer to last year's NOA



Canada Revenue Agency

Verification options

As a security measure we will verify your identity using one of the options below.

If you are blind or partially sighted, you can ask to receive your personal correspondence from the CRA in an [alternate format](#).

*** Select the option you want to use *(required)***



- ☐ **Interac® document verification service** ⓘ - Select this option for immediate full access to CRA's sign-in services. You will need to verify your identity with an accepted government-issued identification. You will need access to a camera enabled mobile device.
- ☐ **CRA security code by mail** - Select this option to receive a CRA security code by mail to the address you have on record with the CRA. You should receive it within 5 - 10 days.

Next

Exit

Screen ID: AMS.30

Date modified: 2025-02-10

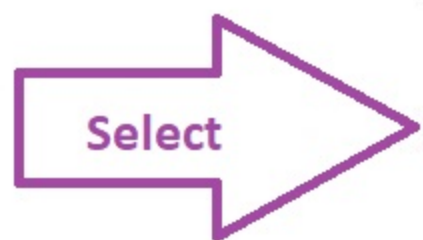
Canada Revenue Agency

Multi-factor authentication— enrollment

Multi-factor authentication helps to keep your account secure and is required in order to use CRA's sign-in services.
Select an option below.

Once you have enrolled in this process using one of the options below, you can choose to add more than one option by accessing "Multi-factor authentication" within "Security settings" on the CRA Account Welcome page. We recommend that you set up at least two ways to use multi-factor authentication, in case you experience difficulties with the option you initially selected.

*** Select the passcode option you want to use to receive a one-time passcode *(required)***



- ☐ Authenticator app ⓘ — Select this option if you want to use an authenticator app (downloaded separately) to generate your one-time passcode.
- ☐ Telephone — Select this option if you want to receive your one-time passcode via Short Messaging Service (SMS) or have it verbally provided to you in an automated message.
- ☐ Passcode grid ⓘ — Select this option if you want to save or print a unique passcode grid that only you can use. We will ask you to provide information from the passcode grid every time you sign in.

Next Exit

Multi-factor authentication—telephone(s)



At this time, you can only use telephone numbers based within North American countries that participate in the North American Numbering Plan (i.e., countries an individual can call from Canada by dialing 1+10 digits). The telephone numbers must be supplied by telephone providers (i.e., landline or mobile phone).

When you sign in, the CRA will send you a one-time passcode to the telephone number that you provide. Standard message or data rates may be charged by your telephone service provider.

I cannot provide a telephone number. ?

You can add up to a maximum of three different telephone numbers. ?

We recommend that you add more than one telephone number in case you ever have difficulties with your primary contact number.

Add your tell

+ Add a telephone number

* Select the language in which you would like to receive your one-time passcode. *(required)*

English

- French

Select English

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Canada Revenue Agency

Multi-factor authentication—telephone number and delivery method

*** Select the telephone number where you would like your one-time passcode sent. *(required)***

☒ *** - *** - 6536 Cell 1

If you select "Text me", the passcode will be sent by Short Messaging Service (SMS) only once each time you select this delivery message. You will need to open the text message to read the passcode. If you select "Call me", the passcode will be verbally provided to you in an automated message. Once the passcode is sent it will expire in five minutes. Have your telephone handy.

If you would like to enroll with a different option, or make changes to your telephone number(s) you can return to [Multi-factor authentication - enrollment](#).

Text me

Call me

Exit

Screen ID: AMS.tfa4

Date modified: 2025-02-10



Cancel

Use your ID to help verify your identity



You will be asked to use your mobile phone to take a photo of your ID and a selfie

[Continue to Document Verification](#)

[How Document Verification works](#)

Canada Revenue Agency

Document Verification – process complete



Success

Your information has been successfully verified using the *Interac*® document verification service for this credential.

Your account was successfully created

If you had previously requested a CRA security code, it is now expired.

Ensure your address and contact information is correct in My Account and other CRA sign-in services.

Next

Screen ID: AMS.d03

Date modified: 2025-02-10

Sign in to your CRA account



Regain access to your CRA account without having to call

Users who have been locked out of their CRA account because they have forgotten their existing credentials can now register again for a new credential and regain access to their account. Learn more, [Register for a CRA account](#)

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Sign in with your existing credential:

▶ Before you sign in



Sign-In Partner



CRA user ID and password



Provincial partner (BC, AB)

or

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Register for a CRA account

To sign in to your account,
select this option